

## CHRISTMAS MESSAGE 2019/2020

### Dear Customers, Business Partners and Friends of NTG

Christmas and New Year begin to come closer and we want to inform all our partners about traffic, departures and arrivals so that you can plan your shipments for the Christmas and New Year weekend in time.

For the coming Christmas and New Year holidays, we want to remind all our customers to plan and book loadings- or deliveries well in advance. Since we already know it is some tough weeks to come with major challenges in the market regarding capacity and lack of drivers combined with high demand of transportation. Therefore, I kindly ask you to understand that this will affect our availability.

We would like to emphasize that, if you need special arrangements or there is uncertainty about the below mentioned departures and arrivals, please contact your regular contact person to be informed about your deliveries to and from the continent. NTG reserves the right to return in certain cases with additional costs if the requirements of the transport differs from the information provided.

Here are the general dates for the last expiration date with arrival before Christmas regarding our international transports. We will prioritize you as a customer and do everything in our power to maintain the service we have agreed under normal circumstances.

| Countries                                     | Scandinavia > Europe |        |        | Europe - Scandinavia |        |        |
|---|----------------------|--------|--------|----------------------|--------|--------|
|   | Direction            | LTL    | FTL    | Direction            | LTL    | FTL    |
| <b>Belgium   Netherlands   Luxembourg</b>     |                      |        |        |                      |        |        |
| Last departure with delivery before Christmas | Export               | 13-dec | 16-dec | Import               | 13-dec | 16-dec |
| First regular loading date 2020               | Export               | 07-jan | 07-jan | Import               | 07-jan | 07-jan |
| <b>Germany</b>                                |                      |        |        |                      |        |        |
| Last departure with delivery before Christmas | Export               | 13-dec | 16-dec | Import               | 13-dec | 13-dec |
| First regular loading date 2020               | Export               | 07-jan | 07-jan | Import               | 07-jan | 07-jan |
| <b>France</b>                                 |                      |        |        |                      |        |        |
| Last departure with delivery before Christmas | Export               | 10-dec | 13-dec | Import               | 13-dec | 13-dec |
| First regular loading date 2020               | Export               | 07-jan | 07-jan | Import               | 07-jan | 07-jan |

| Spain   |        |        |        |        |        |        |
|---|--------|--------|--------|--------|--------|--------|
| Last departure with delivery before Christmas | Export | 09-dec | 12-dec | Import | 11-dec | 13-dec |
| First regular loading date 2020               | Export | 07-jan | 07-jan | Import | 07-jan | 07-jan |
| Switzerland                                   |        |        |        |        |        |        |
| Last departure with delivery before Christmas | Export | 10-dec | 13-dec | Import | 13-dec | 13-dec |
| First regular loading date 2020               | Export | 07-jan | 07-jan | Import | 07-jan | 07-jan |
| Italy   |        |        |        |        |        |        |
| Last departure with delivery before Christmas | Export | 10-dec | 13-dec | Import | 13-dec | 13-dec |
| First regular loading date 2020               | Export | 07-jan | 07-jan | Import | 07-jan | 07-jan |

We are looking forward to another upcoming year together. But first, on behalf of the whole team at NTG I wish you a happy and peaceful holiday season as well as a successful year 2020.

Merry Christmas and a Happy New Year

Thank you for a good cooperation in 2019!

Warmly, yours

**NTG | Continent**